DrFirst
Unite the Healthiverse™

Rcopia®

Release Notes

Release Version: **2.0.1.0**

Release Contents

☑ Enhancements	☑ Incident Fixes	☐ Critical Fixes	☑ Backend Fixes	☐ Other Items

Release Schedule

Staging	Production
12/10/24	12/17/24

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Overview

The upcoming Rcopia4 release contains enhancements, backend changes and incident fixes.

Customer Impact

☑ Portal / SSO Partners	☐ Engine Partners	☐ Affiliates

It is recommended that you carefully review these release notes to gain a comprehensive understanding of the changes in this release and their potential impact on your specific workflows. While we conduct rigorous testing, we recommend that you test your specific integration and workflows prior to production deployment.

Day One Impact

Multi-Factor Authentication Changes

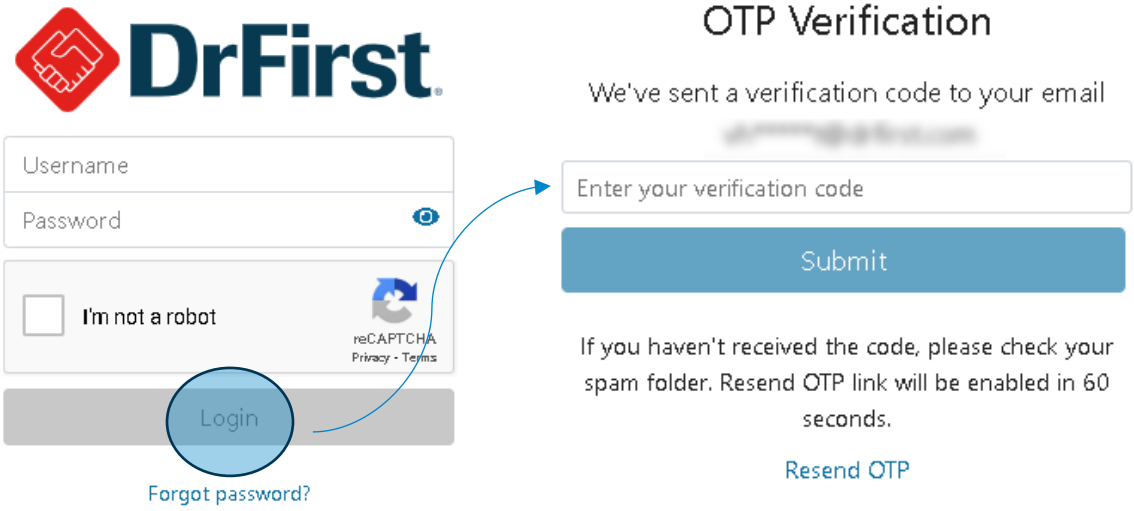
Functionality Impacted:	Related Ticket:	Requires Configuration:
Login	INTRX-2688	No

Description:

Current workflow - Today, before proceeding to login into Admin Portal, users are required to enter a username, password, and complete a reCAPTCHA. Once users have validated their user details, they are prompted to enter a one-time authentication code from their Symantec token.
Updated workflow - In this upcoming release, the Symantec token portion of the authentication process will be replaced with an authentication code sent to the user's email address on file.

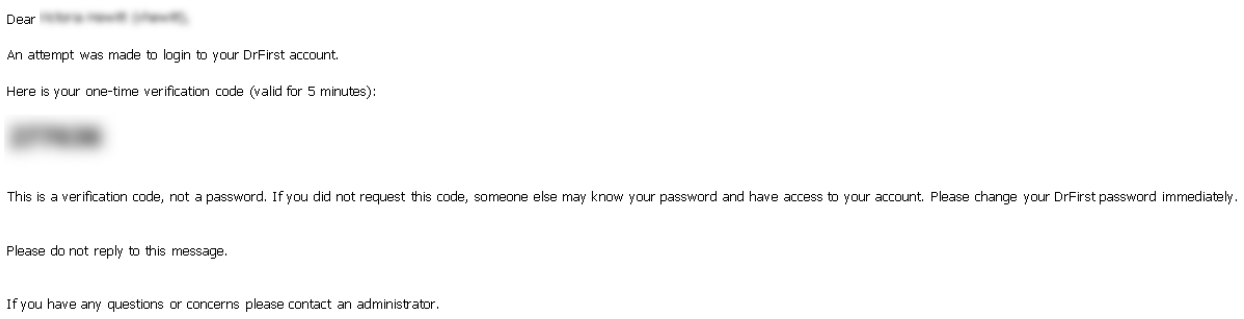
OTP Verification Dialog

The OTP (One Time Pin) screen will display after each successful validation of the username and password.



One-Time Password Email

Successful validation of the username and password triggers an email to the user with the OTP verification code. The code is valid for five minutes.



Dear [redacted]

An attempt was made to login to your DrFirst account.

Here is your one-time verification code (valid for 5 minutes):

[redacted]

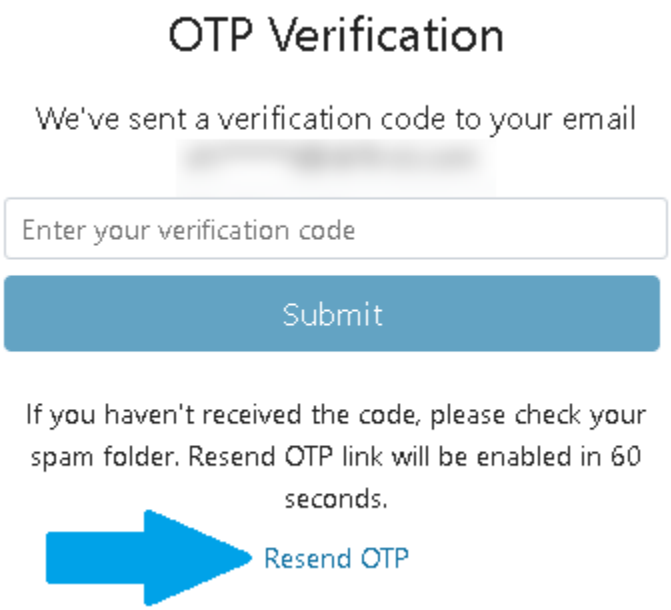
This is a verification code, not a password. If you did not request this code, someone else may know your password and have access to your account. Please change your DrFirst password immediately.

Please do not reply to this message.

If you have any questions or concerns please contact an administrator.

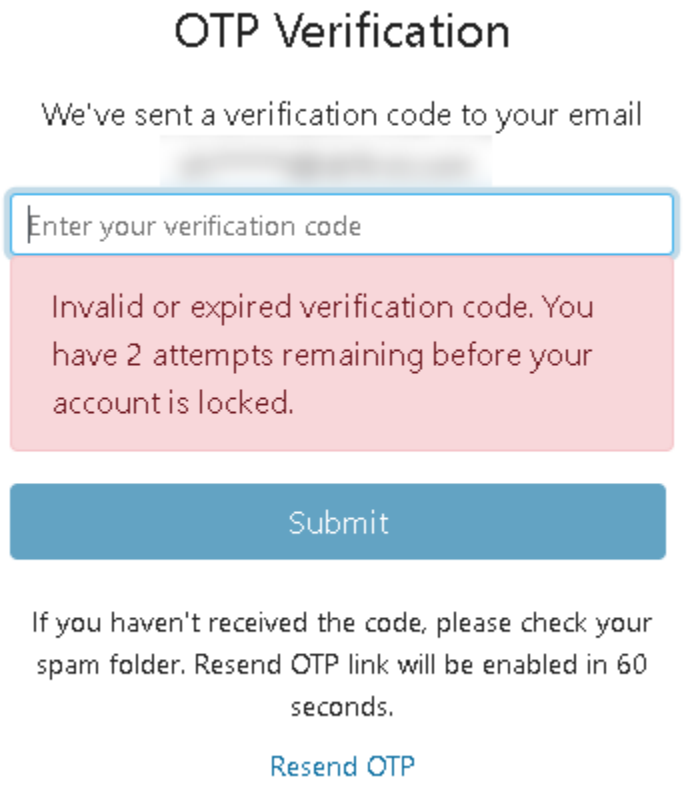
Resend OTP Code

If the user does not receive the email, or if five minutes have passed, the user can request a new OTP by selecting “Resend OTP” from the OTP verification dialog.



Invalid or Expired OTP

If the user does not enter the code within five minutes or enters an invalid code, they will be presented with the following screen.



Registering an account

When completing registration of an account that will log into Admin Portal, users will no longer be required to set up a Symantec token. Registration requires a user to respond to their registration link, select a password and create a security question. Users will be moved into Admin Portal at the end of the registration process. All subsequent logins will require the user to enter their username and password and then enter a code that was provided via email.

Assign users to a location from the organization user page

Functionality Impacted:	Related Ticket:	Requires Configuration:
Assign Users	INTRX-2640	No

Description:

Today, to associate a user to multiple locations in Admin Portal, an administrator assigning the user to a new location must complete the following steps:

1. Search for an organization that the user is attached to
2. Select to view the organization's users
3. Select the individual user
4. Under the user's associated organizations, select the + icon
5. Search for the new organization to be added to the user and select the associate action icon to add the user to that organization.

In this upcoming release, users may be added directly to the new organization's user list by completing the following steps:

1. Search for the organization the user is to be added to
2. Select to view the organization's users
3. Select the "Assign" button
4. Search for the user to be added to the organization
5. Select the action icon to add that user to the organization

Users may also remove a user from an organization with this same method of assigning, if a user was accidentally added to the organization.

1. Search for the organization the user is to be added to
2. Select to view the organization's users
3. Select the "Assign" button
4. Search for the user to be removed from the organization
5. Select the action icon to add that user to the organization

Enhancements

Enhancement	Functionality Impacted	Description
INTRX-2788	External Registration Onboarding	To electronically prescribe through DrFirst, a provider must be registered in one of DrFirst's vendor systems. This release improves the registration workflow and matching logic when syncing data back from DrFirst's vendor systems.
INTRX-2743	Pharmacy API validator	Partners may now validate connections of the pharmacy service APIs by calling the endpoint: https://pharmacycan.qa.drfirst.ca/rcopia/connection/validate
INTRX-2703	Organizations	Users can deactivate or reactivate an organization by selecting 'Edit' on the organization details screen and selecting the 'Status' toggle. When the 'Status' toggle is blue, the organization is enabled. When the 'Status' toggle is white, the organization is disabled. No changes will be saved until the user submits the changes.
INTRX-2702	Organization Users	Users can deactivate or reactivate a user by selecting 'Edit' on the user details screen and selecting the 'Status' toggle. When the 'Status' toggle is blue, the user is enabled. When the 'Status' toggle is white, the user is disabled. No changes will be saved until the user submits the changes.
INTRX-2670	User Creation	When creating a new user, the user type of 'Doctor' is pre-selected as the pre-populated field as this is the most selected field. User types still appear in alphabetical order when reviewing other types.
INTRX-2685	Organizations	Users can reactivate an organization's prescribing abilities if the prescribing status was previously disabled. To reactivate a deactivated organization's prescribing status: 1. Search for the organization that has e-prescribing deactivated

		2. Go the organization's settings 3. See the prescribing status of "Disabled" 4. Under the action's column, select the reactivate icon. 5. Once selected, the status will now be enabled.

Incident Fixes

Incident	Functionality Impacted	Description
INTRX-2714	Polling Messages	**Issue:** When an organization is deactivated and then reactivated, the organization will no longer pull messages from the prescribing vendor. **Resolution:** When an organization is reactivated, the system will resume pulling messages from the prescribing vendor for that organization.
INTRX-2663	Integrations	**Issue:** When a user is onboarded to send prescriptions electronically and then deactivated, the user's electronic prescription identifier was removed from the system. **Resolution:** When a user is onboarded to send prescriptions electronically and then deactivated, the user's electronic prescription identifier will remain in a deactivated state until reenabled.
INTRX-1980	Prescribing Flow	**Issue:** In the message header of prescriptions sent to the pharmacy, the name of the system sending the message was a hardcoded value. **Resolution:** The name field of the message header will now match the master contract that the user is associated with in DrFirst's Admin portal.
INTRX-2606	Organizations	**Issue:** If an organization is deactivated from e-prescribing, the external identifier linking the organization to the e-prescribing functionality is completely removed. In the

		event an organization is to be reactivated, the identifier will need to be manually added back. **Resolution:** In the event an organization is deactivated, the external identifier remains associated to the organization that can be used to reactivate the organization at any time.
INTRX-2838	Pharmacy	**Issue:** The update_pharmacy API is to provide pharmacy data if a pharmacy's status or pharmacy's demographics are updated. If a pharmacy has a duplicated ePrescribing service level or an inactive clinical communication service level, the pharmacy was being marked as a record update. **Resolution:** The update_pharmacy API will provide only updated pharmacy data.

Contact Information

If you need to contact us regarding the release, please submit a request via the DrFirst Help Center.